

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below under my name.

I believe that I am the original, first and sole inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled

**SERVICE REQUEST METHOD AND SYSTEM USING INPUT SENSITIVE SPECIFICATIONS ON WIRED AND WIRELESS NETWORKS**  
the Specification of which

☐ is attached hereto.  
☒ was filed on March 22, 2001  
as United States Application Number or PCT International  
Application No. 09/814,027  
and was amended on \_\_\_\_\_ (if applicable).

I hereby state that I have reviewed and understand the contents of the above-identified Specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, 1.56(a).

I hereby claim foreign priority benefits under Title 35, United States Code, §119 of any provisional application filed in the United States in accordance with 35 U.S.C. §1.119(e), or any application for patent that has been converted to a Provisional Application within one (1) year of its filing date, or any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed.

**PRIOR FILED APPLICATION(S)**

<b><u>APPLICATION NUMBER</u></b>	<b><u>COUNTRY</u></b>	<b><u>(DAY/MONTH/YEAR FILED)</u></b>	<b><u>PRIORITY CLAIMED</u></b>
60/191,123	US	22 March 2000	YES
60/211,483	US	14 June 2000	YES
60/212,594	US	19 June 2000	YES
60/237,513	US	4 October 2000	YES

Attorney Docket No.: P-3141-US

I hereby claim the benefit under Title 35, United States Code, §120 of any United States application listed below, and, insofar as the subject matter of each of the claims of this application is not disclosed in any prior United States application in the manner provided by the first paragraph of Title 35, United States Code, §112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, §1.56(a), which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

APPLICATION NO.	FILING DATE (DAY/MONTH/YEAR)	STATUS - PATENTED, PENDING, ABANDONED
60/191,123	22 March 2000	PENDING
60/211,483	14 June 2000	PENDING
60/212,594	19 June 2000	PENDING
60/237,513	4 October 2000	PENDING
09/524,569	13 March 2000	PENDING
09/568,988	11 May 2000	PENDING

I hereby appoint as my attorney(s) and agent(s) Heidi M. Brun (Agent, Registration No. 35,104), or Daniel J. Swirsky (Agent, Registration No. 45,148) or Mark S. Cohen (Attorney, Registration No. 42,425) or Rochel L. Abboudi (Agent, Registration No. 44,490) or Suzanne Erez (Agent, Registration No. 46,688) or Vladimir Sherman (Attorney, Registration No. 43,116) or David Klein (Agent, Registration No. 41,118) said attorney(s) and agent(s) with full power of substitution and revocation to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

Please address all correspondence regarding this application to:

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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further, that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.



Attorney Docket No.: P-3141-US

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SIGNATURE OF INVENTOR x

DATE x 6/4/2001